



Inspiration.



Innovation.



Involvement.



BC MENTAL HEALTH
& SUBSTANCE USE SERVICES
An Agency of the Provincial Health Services Authority



Provincial Health
Services Authority
Province-wide solutions.
Better health.

Strategic Leadership Transforming Patient Care Service Delivery in Mental Health and Substance Use Services

Senior Director, Patient Care Services

BC Mental Health and Substance Use Services (BCMHSUS) - Forensic Psychiatric Hospital
Port Coquitlam, British Columbia

The Senior Director, Patient Care Services, is the senior leader ensuring the delivery of leading edge strategies that effectively support the delivery of patient care services to patients and families. Reporting to the Chief Operating Officer, Complex Mental Health and Substance Use, the Senior Director will champion the philosophy and goals of the organization and BCMHSUS Directional Plan by applying and evaluating standards, practices, and procedures to patient care areas and creating and facilitating an environment of evidence based, trauma informed practice. This senior leader will be an ambassador and advocate of an organizational culture of learning, leadership, and innovation and provide strategic direction to encourage and support opportunities for teaching and education of students and staff.

The Director will maintain a comprehensive knowledge of current trends in MHSU through literature reviews, environmental scans, liaising with external and internal stakeholders, and networking. In addition, the Director will cultivate alliances, negotiate and facilitate consensus with other health authorities, hospitals, and community organizations for the coordination and provision of services through engagement and partnerships.

The successful incumbent will be an astute, progressive, and innovative thinker with a proven history of executing strategic leadership in health care, research, and educational settings. Other attributes include:

Subtitle:

- An advanced understanding of mental health and substance use systems, operations, clinical program planning, evaluation, and policy analysis
- Strong operational leadership, problem-solving, and analytical skills
- Excellent communication and organizational skills, creativity, and independent thinking
- Ability to work effectively in a demanding and dynamic environment; conflict management and consensus building skills
- Extensive experience working collaboratively with a wide variety of people, including specialized interdisciplinary health professionals, senior management, and senior government officials
- A level of education, training, and experience equivalent to a Master's degree in Nursing or relevant health care profession plus a minimum of ten (10) years of related clinical experience with progressively responsible leadership positions. Current registration/membership with a professional college is also required.

This role embodies the essence of clinical leadership and requires an extraordinary individual who can inspire and motivate teams with the passion and drive to deliver excellence in health care.

We invite you to apply by clicking on the link below, then on the link below, then on the "Apply Now" button where you can register for the first time or enter your Username and Password in order to re-access your profile in our system.

<https://jobs.phsa.ca/job/coquitlam/senior-director-patient-care-services/909/8795954>

We will be reviewing applications upon receipt. Applications will be accepted until August 9th, 2018 or until the position is filled.

For more information, please contact Linda Hand, Manager, Talent Acquisition – Clinical Services at (604) 875-7216 or email lhand@phsa.ca.

BC Mental Health & Substance Use Services (www.bcmhsus.ca) provides a diverse range of tertiary, provincial mental health and addiction services to residents across British Columbia through the Burnaby Centre for Mental Health and Addictions, Heartwood Centre for Women, Forensic Psychiatric Hospital and Regional Clinics, Correctional Health Services, and provincial specialized services. Academic teaching and research are key components of service delivery. We generate knowledge through BCMHARI and lead provincial planning in mental health and substance use and provide consultation to service providers across the province.

The Provincial Health Services Authority (PHSA) embodies values that reflect a commitment to excellence. These include:

- Respect people • Be compassionate • Dare to innovate • Cultivate partnerships • Serve with purpose.